Patents End-to-End IT Project

Biotechnology/Chemical/Pharmaceutical
Customer Partnership

September 8, 2010

What is Patents End-to-End?

- New IT System for Patent Examination

- Free from constraints of legacy systems
  Based on text rather than scanned images of pages.

- Flexible, scalable, and leverages modern technologies

- Utilizes open standards

- Well documented and readily supported

Goals of PE2E

- Open Standards
- Maintainability, Scalability
- Optimization of cost and time
- Visibility of information
- Usability (of data, interfaces)
- State of the art search and comparison tools
- Collaboration technologies
- Stakeholder participation in design

Tasks Running in Parallel

New Software Architecture

Test Latest Tools
Search, ling, viz, etc

User Research
design IT right

Process Re-engineering

Design IT Right

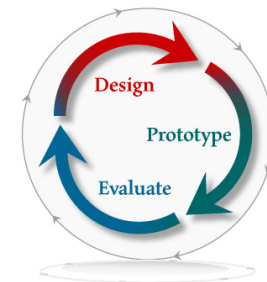## Gathering Stakeholder Input (internal)

June

Business Goals:
Survey (online)

Jul-Sep

Task Analysis:
Interviews, Focus Groups, and Online Input

Oct-Dec

Iterative Testing Of Mocked-up Interfaces
Interviews, Focus Groups, and Online Input

Gathering External Stakeholder Input

- What do you folks want to see different?
- Of special interest:

  Format of patent submissions.

- Let's Discuss!